The Changing Role of Chief Financial Officers in the Australian Public Service

Commentary on the 2023 Allan Barton Memorial Research Lecture delivered by Janine Bristow, Chief Financial Officer, Australian Taxation Office

Tom Moloney, Partner KPMG

26 September 2023

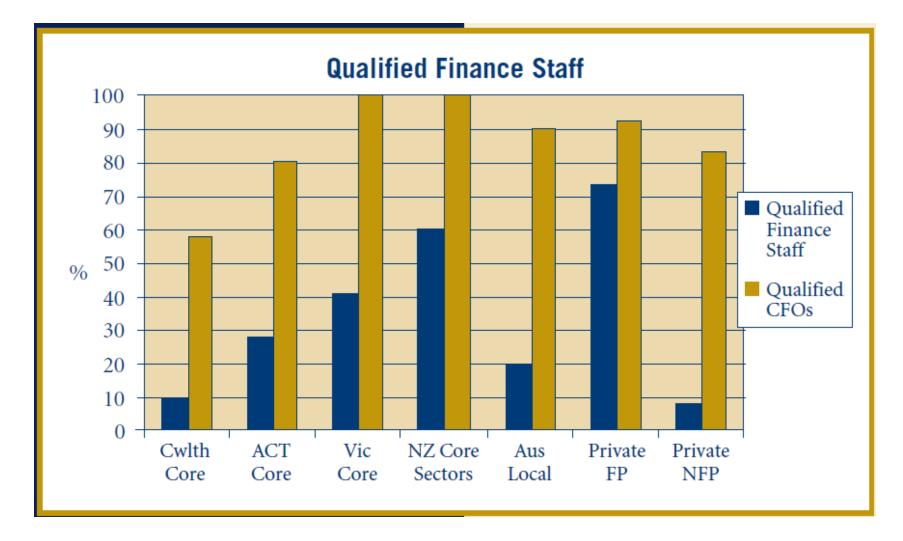


Towards a professional CFO career path

"In positioning organisations for the new millennium, agency executives should seek to appoint CFOs that have skills and experience consistent with the new trends in accountancy"

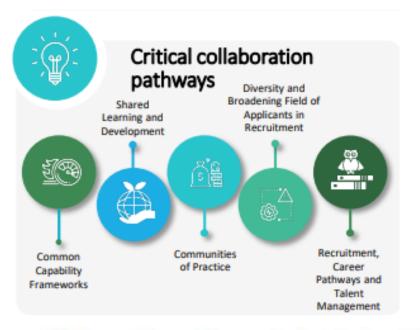
"Agencies should seek to employ a CFO who is professionally qualified and is a full member of a recognised professional body.... Such professional status is, in essence, a 'licence to practice'".

Beyond Bean Counting, The Modern Chief Financial Officer



Source: Beyond bean counting, Part 2, 'The APS benchmarked'

APS Accounting and Finance Profession Capability Framework





hear as well as how this will be presented ... Provides experience in effective operations of control in an organisation An understanding of the accounting standards and audit and reporting · Provides an understanding of how the Government operatas and the unique nature of the funding, reporting and management requirements Provides experience on advising on budget performance, fiscal outlook Provides a strong skillset in accounting and analytical thinking with an Allows one to be exposed to the end to end finances in an organisation · Exposes one to external and internal budgeling as well as financial statements, procurement support and financial policy support. · Provides a through understanding of the cash management function in

· Develops technical skills in areas such as taxation services. financial

APS Accounting and Finance Profession Capability Framework

Chief Financial Officer¹

Finance and leadership	Shapes and manages strategy	Achieves results	Communicates and influences effectively
 CA, CPA or equivalent qualification and significant demonstrable expertise and leadership in financial management, or equivalent qualification and experience 	Demonstrated ability to influence outcomes at the Board / Executive Committee level, including explaining and distilling complex financial information in a way that is understood by decision makers.	 Provides influential advice to the Accountable Authority / Chief Executive on financial sustainability and leads the organisation to achieve the efficient and effective financial management and ongoing financial sustainability. Leads the implementation of appropriate financial 	 Demonstrated ability to present financial and related information in a way that is persuasive and easily understood by the audience. Demonstrated ability to advise and communicate financial information to influence the strategic direction of the organisation, including to the Chief

Source: Department of Finance

A direct line between CEOs and CFOs

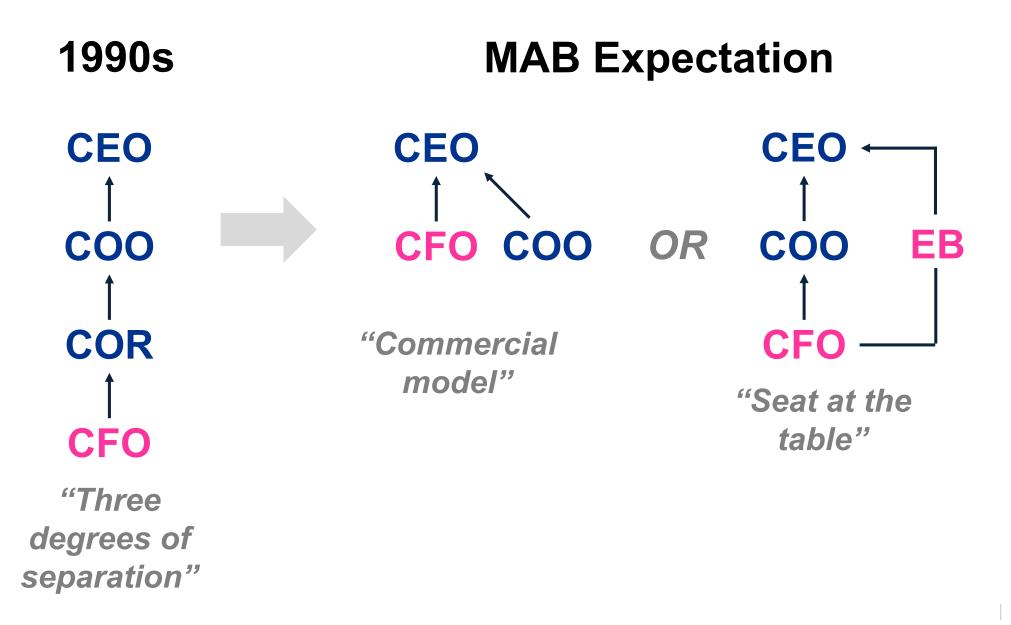
"Best practice, and what is increasingly the trend in the private sector, is to appoint a CFO who has a direct reporting line to the Chief Executive."

"The shift in emphasis from private to public sector does not explain, however, why the person with strategic financial responsibility is generally not included on the top management team and is, in fact, well down the seniority line in many public sector agencies."

Beyond Bean Counting, The Modern Chief Financial Officer

1990s CEO **COO** COR CFO "Three

degrees of separation"



APS CFO Reporting Lines - Now	3° CEO ↑ COO ↑ COR ↑ CFO	2° CEO t COO t CFO	1° CEO or CEO ← CFO or COO EB ↑ CFO _ CFO _
16 Departments	19%	56%	25%
30 Material Entities	14%	53%	33%
31 Smalls (Sample)	10%	45%	45%
8 GBEs	-	-	100%

From data processer to data assurer

"This change will see traditional accounting skills being replaced by what are termed 'assurance' skills."

"The move is largely driven by the introduction of better information technology which has given rise to cheaper and more powerful systems that threaten the routine work of accountants."

Beyond Bean Counting, The Modern Chief Financial Officer

Hello ChatGPT. I am an accountant working with CFOs in the public sector. The media are saying that you will make me redundant. Should I be worried?

TM

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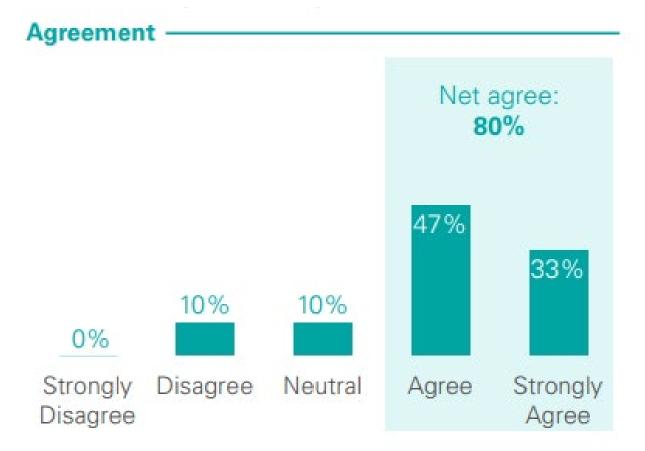


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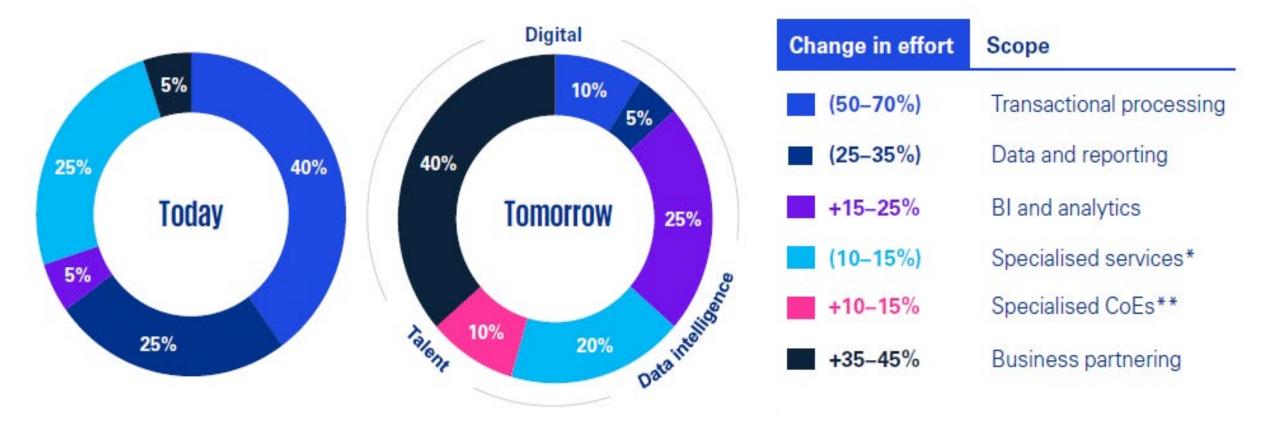
"Technology and AI have the potential to transform the role of CFO teams by automating routine financial tasks, improving data analysis, and streamlining reporting processes, which may reduce the need for some lower-level finance positions. However, the core functions of CFO teams, including strategic financial planning, decision-making, risk management, stakeholder communication, and ethical oversight, rely on human judgment, expertise, and leadership skills that technology and AI cannot fully replicate. Instead, technology and AI can empower CFO teams by providing valuable insights and freeing up time for more strategic and value-added activities, making them more effective and efficient in their roles."

SURVEY RESULTS -

The finance team will be 'headcount-lite' and require different skills including: enhanced technology, digital and modelling skills; deep analytical skills; as well as data governance, process and controls excellence.



The changing work distribution in finance teams



Source: International survey results, 'The Future of Finance – CFO Agenda for Elevating Finance', September 2023.

